



LASERCHILL

EXCELLENCE THROUGH INNOVATION

LASERCHILL WARRANTY

Terms and Conditions

*THIS WARRANTY IS APPLICABLE TO LASERCHILL AIR CONDITIONING PRODUCTS
PURCHASED AND INSTALLED IN AUSTRALIA*

How to make a claim on this warranty:

Call **(03) 9775 1559** or email: [**info@laserchill.com.au**](mailto:info@laserchill.com.au)

When contacting us to make a claim, please ensure you provide the following:

- ✓ Model and serial number of your equipment
- ✓ Date of original purchase
- ✓ Invoice number

The Warranty Terms & Conditions outlined in this document are in addition to the owner's statutory rights under the Australian Consumer Law (ACL) Act. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

TERMS OF LASERCHILL WARRANTY

Warranty:

The Laserchill warranty is for a period of 12 months from the original purchase date.

What it covers:

If any defect in your Laserchill air conditioning system is caused by **FAULTY MATERIAL** or **WORKMANSHIP** within 12 months from the date of original purchase it will be rectified without cost for both labour and material by Laserchill or our appointed repairer. Extended or restricted warranty periods may apply and are expressly subject to prior written agreement by Laserchill. Where our Laserchill or authorized personnel are unable to identify a defect/fault you may be required to provide proof of defect.

What isn't covered by the warranty:

- Failure to start due to voltage conditions, blown fuses or other damage caused by inadequate or interrupted electricity supply.
- Damage caused by accident, misapplication, abuse, alteration, tampering or servicing by anyone other than an authorized person.
- Damage resulting from incorrect installation, commissioning or use other than intended purpose.
- Damage caused by using the air conditioning unit in a corrosive atmosphere.
- Damage caused by filter neglect.
- Costs incurred for maintenance services.
- Cost incurred for non-authorized work/repairs.
- The original service call costs in identifying a warranty claim.
- Freight and travel charges for work performed or parts supplied outside the area normally serviced by Laserchill service personnel.
- Field wiring, refrigerant pipe run between units, the condensation drainpipe or other accessories.
- Any deterioration in appearance of the unit including but not limited to scratches, stains, rust or any other changes which occur to the unit after delivery.
- Consequential damage.

The warranty does not apply if:

- Any appliance plate is altered or removed.
- Laserchill has not been notified within 48 hours of any fault occurring which may require warranty work.
- Any unauthorized modification has been made to the equipment, and/or any part has been substituted or replaced with non-original items.
- Regular service has not been carried out by an appropriate licensed technician.
- The unit is used for reasons other than heating/cooling of the air for human comfort - unless approved by Laserchill.

CARE & MAINTENANCE

To ensure many more years of reliable service, please ensure that:

- The return air filter is cleaned regularly.
- Unit operation is in accordance with operating instructions.
- Regular maintenance in accordance with recommended maintenance schedule.
- The outdoor unit is kept clear of all obstructions including debris and garden matter.

Recommended Maintenance

1. **Quarterly** - Check air filters, vacuum, wash clean or replace as necessary.
2. **Yearly** - Check condensate drain for free drainage.
3. **Yearly** - Check compressor compartment for oils stains indicating refrigeration leaks.
4. **Yearly** - Check suction and discharge operating pressures.
5. **Yearly** - Check tightness of electrical connections to the compressor and contactor.
6. **Yearly** - Check all refrigeration piping for chafing and vibration.

7. **Yearly** - Check operation of electric heaters if fitted.
8. **Yearly** - Check air supply at all diffusers.
9. **Yearly** - Check for noise and vibration and correct as necessary.
10. **Yearly** - Check the tightness of fans and compressor mountings.
11. **Yearly** - Check for insulation and duct damage and repair as necessary.
12. **Quarterly** - Remove lint and dust accumulation from outdoor fan coils.

Thank you for choosing a Laserchill air conditioning system.

DATE PURCHASED:

DATE COMMISSIONED:

INSTALLATION LOCATION:

UNIT MODEL No's:

UNIT SERIAL No's:

COMPRESSOR SERIAL No's:

NOTES
